

PA SALES BULLETIN

Sales Bulletin No.: SB-PA-2004013

Date : September 22nd, 2004

MODEL: IT-3000 series

SUBJECT : Specification change of the battery for IT-3000 series

Dear CASIO Distributors,

We announce the specification change of the battery for IT-3000 series (DT-9723LI).

The specification of the battery pack which is contained in the package and sells as an option has been changed from September shipment.

And also the model name of optional battery pack was changed from September. When you order the optional battery pack, please order as new model name from now on.

FOB price is NOT changed.

1) Specification:

Four plastic sheets are affixed on the surfaces of the battery pack.

2) Model name:

(OLD) DT-9723LI => (NEW) **DT-9723LIC**

For more details, please refer to the following pages.

*For those who purchased old batteries before September, please make an inquiry to CASIO TECHNO for they will provide you with necessary information.



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1. Why this change?

We were reported from the customer who has been using IT-3000 that the symptom described below sometimes happened. We decided to change the specification of battery to prevent such symptom from occurring. The cause and countermeasure are described below.

Symptom:

The following symptom may occur in the heavy vibration environment such as in the vehicle.

- 1.IT-3000 cannot turn the power on.
- 2.IT-3000 shuts down suddenly.

Cause:

- The battery moves in the battery compartment by heavy vibration.
- This may cause the poor contact between battery pack and battery contact pins.

Improvement by the change of specification:

Four plastic sheets are affixed on the surfaces of the battery pack.

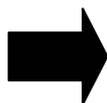
It makes the battery pack thicker to fit in the compartment to reduce the movement in it.

2. Product Information

External Appearance

DT-9723LI

Current(no plastic sheets)



DT-9723LIC

NEW (with plastic sheets)



3. Technical Support

Support for the IT-3000 series is provided by CASIO Tokyo for all the geographic areas with exception of Western European countries. All Western European countries are supported by CASIO Europe GmbH in Germany. If you are situated in the area, please contact CASIO Europe for any support you may need.

CASIO Tokyo Technical Support System

https://secure.casio.co.jp/system_en/techsupport/free/

CASIO Europe GmbH: Mr. Arne Reinelt Europeht@casio.de

*Any inquiry about the development environment such as eMbedded Visual C++4.0 and Visual Studio .NET should be reported to your local Microsoft by MSDN.

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