

**CASIO®**

# Rugged Smart Handheld Terminal

# DT-X400 Series

## User's Guide

Be sure to read "Safety Precautions" inside this guide before trying to use your Rugged Smart Handheld Terminal.



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# Important

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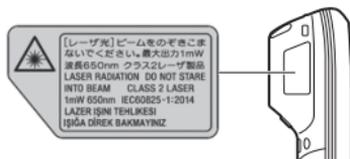
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In this document, the “-CN” and “-RU” suffixes used for the DT-X400-XX-CN and DT-X400-XX-RU are omitted in locations where the handheld terminal specifications are the same.

## After Service

- Should this product ever malfunction, contact your original retailer providing information about the product name, the date you purchased it, and details about the problem.

# Warning Label



- This label is a warning and caution label for Class 2 laser products that comply with IEC60825-1:2014.
- Although Class 2 laser light is only emitted momentarily, never look directly into the beam light.
- The laser light emitted by this laser scanner has a maximum output of less than 1 mW and a wavelength of 650 nm.
- Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
- Toute manipulation a l'aide de procedures autres que celles specifiees dans ce Mode d'emploi est dangereuse et doit etre evitee.

## Safety Precautions

Congratulations upon your selection of this CASIO product. Be sure to read the following Safety Precautions before trying to use it for the first time.

Your neglect or avoidance of the warning and caution statements in the subsequent pages causes the danger of fire, electric shock, malfunction and damage on the goods as well as personal injury.

### Markings and Symbols

The following are the meanings of the markings and symbols used in these Safety Precautions.

 <b>Danger</b>	This symbol indicates information that, if ignored or applied incorrectly, creates the danger of death or serious personal injury.
 <b>Warning</b>	This symbol indicates information that, if ignored or applied incorrectly, creates the possibility of death or serious personal injury.
 <b>Caution</b>	This symbol indicates information that, if ignored or applied incorrectly, creates the possibility of personal injury or property damage.
	• A diagonal line indicates something you should not do. The symbol shown here indicates you should not try to take the unit apart.
	• A black circle indicates something you should do. The symbol shown here indicates you should unplug the unit from the wall outlet.

## Operating Precautions

### Warning

#### Disassembly and Modification



- Never try to disassemble or modify the terminal and its options including battery pack and battery in any way.

#### Abnormal Conditions



- Should the terminal and/or its options including battery pack and battery become hot or start to emit smoke or a strange odor, immediately turn off the power and contact your dealer or distributor whom you purchased the product from, or an authorized CASIO PA repair center.

#### Foreign Objects



- Take care to ensure that metals or combustible objects are not inserted into the openings of the terminal or its options, and not to allow moisture to get inside of them.

#### Dust and Moisture



- Though the terminal is dust- and waterproof structure, its options including the battery pack are not. Keep loose metal objects and containers filled with liquid away from your terminal and the options. Also, never handle the terminal and the options while your hands are wet.

#### Laser Light



- This product uses laser light. Never look directly into the laser light or shine the laser light into the eyes.
- Ce produit utilise une lumière laser. Ne regardez jamais directement la lumière laser ni ne dirigez la lumière laser dans les yeux de quelqu'un.

#### Avoid contact with fire



- Do not bring the terminal into contact with fire. Doing so could cause the battery to burst and result in a fire or injury.

#### Storage and Operation Locations

Do not store or use the product in any of the locations described below.

- Areas subjected to large amounts of moisture and dust.
- Near a heating device, on an electric carpet, in a location exposed to direct sunlight, in a car parked outside, or any other area where the product is subjected to high temperatures.
- Food preparation areas, near a humidifier, or in areas where the product is exposed to oil smoke or water vapor.
- Areas where there is strong vibration.
- Do not place the product on an unsteady platform, on a high shelf, or in any other unstable location.

#### Location



- Install the cradle properly on a flat and stable surface so that it cannot fall down onto floor.
- Other areas where there are high or low temperatures. (Operating temperature range: -20 to 50°C, Charging temperature range: 0 to 40°C)
- Do not place heavy objects on the product.
- Dropping and tipping over create the risk of personal injury.

## Warning

### LCD Screen



Prohibitions

- Never apply strong pressure to the screen or subject it to strong impact. Doing so can crack the LCD Screen.

Should the LCD become cracked, never touch any of the liquid inside.

- LCD liquid getting on the skin creates the risk of skin irritation.
- Should LCD liquid get into your mouth, immediately rinse your mouth out and contact your physician.
- Should LCD liquid get in your eyes or on your skin, rinse with clean water and then contact your physician.

### Locations exposed to flammable gases

- Before entering locations where flammable gases may occur, such as a gas station, always ensure that the terminal is switched off. Failing to do so could cause the gases to ignite.

### Low Temperature Burn



Prohibitions

- Avoid prolonged contact with the skin while the terminal is switched on. Some areas on the back of the terminal may become hot during use and could cause low-temperature burns.

### Avoid Use While In Motion

- Do not use the product or view the monitor while operating an automobile or other vehicle, or while walking.

## Caution

### LED Light, Scanner and Other Light Emitting Functions



Prohibitions

- Do not fire LED light, the scanner or other light emitting functions while pointed in the direction of a person operating a motor vehicle.

## Using the Wireless Data Communication Function

## Warning

### Interference with the Operation of Other Equipment (Using Wireless Data Communication)



- Should you notice radio interference or other problems on other devices is being caused while using this product, do not use the wireless function.
- When using the product in a medical facility or aircraft, follow the instructions of local personnel and crew concerning use of such devices.  
Do not use the product in an area where use of such devices is prohibited.
- Do not use the product in the vicinity of high-precision electronic equipment or any electronic equipment that handles weak signals.
- Keep this product away from the chest area of any individual fitted with a cardiac pacemaker.
- Turn off the wireless function and the product while on a train or in any other crowded location.
- Turn off the wireless function or enter the Airplane Mode while on a train or in any other crowded location.

## Lithium-ion Battery Pack

### **Danger**



Prohibition

- Never use the terminal and its option including the battery pack and battery next to open flame, near a stove, or any other area exposed to high heat, or leave them for a long period of time in a vehicle parked in direct sunlight.
- Never use the battery pack with any device other than the terminal.
- Never dispose of the battery pack by incinerating it or otherwise expose it to heat.
- Never transport or store the battery pack together with metal objects that may result in shorting positive (+) and negative (-) terminals of the battery pack. Be sure to place the battery pack in its case whenever transporting or storing it.
- Never throw the battery pack or otherwise subject it to strong impact.
- Never pierce the battery pack with nails, hit it with a hammer, or step on it.
- Do not use or leave a battery pack in a location exposed to direct sunlight, in an automobile parked outside, near open flame, a stove, or in any location subjected to high heat.
- Never place the battery pack in a microwave oven or any other high-voltage device.
- Use only the specified battery charger to charge the battery pack.
- Charge a battery using only the method specifically described in user documentation.
- Do not allow a battery to come into contact with fresh water, salt water, or other moisture. Do not use a battery that is wet.
- Load a battery with its poles (plus (+) and minus (-)) facing correctly.
- Should fluid from the battery pack accidentally get into your eyes or on the skin, do not rub it. Immediately rinse it off with clean tap water and then consult a physician.



### **Warning**



Prohibition

- Immediately after noticing any fluid leak, abnormal odor, overheating, discoloration, deformation or other battery abnormality, very carefully remove the battery from the product and/or charger. Keep the removed battery away from fire. Do not use a battery exhibiting any abnormality.
- If the amount of time period the battery pack can serve becomes considerably short even after it has been fully charged for the specified time period, stop using it.
- Should the battery pack start to leak or emit a strange odor, immediately move it away from any flame nearby. Leaking battery fluid is combustible.
- If a battery is not charged even if the specified charging time is exceeded, stop charging.
- Always use only the specified type of battery.



### **Caution**



Prohibition

- Do not leave a battery near areas used by animals.
  - Do not use a battery that is severely swollen.
  - Do not leave the battery pack and the terminal in a high or low temperature environment while using, storage or transportation the battery. Explosion, flammable liquid or gas may leak.
  - The battery pack and the terminal subjected to extremely low air pressure may result in an explosion, the leakage of explosion or the leakage of flammable liquid or gas.
- 
- Replace only with the same type of battery pack recommended by CASIO. Dispose of used battery packs according to the local regulation.
  - Keep the battery pack out of the reach of small children.
  - Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

## Power Supply / AC Adapter

### Warning



Prohibitions

- Do not use the terminal at a voltage other than the specified voltage. Also, do not connect the terminal to a multi-plug power strip.
- Never modify, sharply bend, twist, or pull on the power cord.
- Never use a detergent to clean AC adapter and its power cable, especially on the plug and the jack.
- Do not use an AC adapter with a bent connector.
- Do not twist or wrench the connector.
- When using the battery chargers and the cradles, be sure to use the respective AC adapters.



Prohibitions

- Never pull on the power cord when unplugging it.
- Never touch the plug while your hands are wet.
- Do not use the AC adaptor while it is wet.\*  
\* Avoid water, sports drinks, seawater, animal or pet urine, and other liquid.



Unplug from the power supply

- Be sure to unplug the power cord from the wall outlet before cleaning the battery chargers and the cradles.
- Unplug the power cord from the wall outlet whenever leaving the battery chargers and the cradles unattended for a long period.
- Use the included power cord with this product only.
- Use only the specified type of AC adaptor.
- Use only the included power cord.
- Insert the power plug into the outlet as far as it will go.
- Continued use creates the risk of fire and electric shock.
- Do not place a flower vase or any other liquid container on top of the AC adaptor or power cord.
- Before leaving the product unattended, unplug the AC adaptor from the power outlet, and move the product to a location away from animals.

### Caution



- Check that the connector is properly oriented and then push it straight in (do not insert upside down).
- Do not allow fluids or foreign objects to get into the AC adapter.
- Choose a location where the power cord is readily accessible and can be easily plugged in and unplugged.
- When using the AC adapter, always use a power outlet with the specified power supply and voltage, and ensure that the power plug is inserted into the socket fully and securely.
- At least once a year, unplug the AC adapter from the wall outlet and clean any dust that builds up between the prongs of the plug.  
Dust built up between the prongs can lead to the danger of fire.



Unplug from the power supply



- The housing of the AC adapter can become warm during normal use.



Pay attention to electric shock.



Unplug from the power supply

- If you do not plan to use the product for a long time, unplug from the power outlet.

## Backup of All Important Data

### Caution

-  Note that CASIO Computer Co., Ltd. shall not be held liable to you or any third party for any damages or loss caused by deletion or corruption of data due to use of the terminal, malfunction or repair of the terminal or its peripherals, or due to the batteries going dead.
- The terminal employs electronic memory to store data, which means that memory contents can be corrupted or deleted if power is interrupted due to the batteries going dead or incorrect battery replacement procedures. Data cannot be recovered once it is lost or corrupted. Be sure to make backup of all important data.

## Use Casio genuine battery pack only

### Danger

-  We recommend the use of Casio genuine battery packs with Casio devices. Casio genuine battery packs are tested for quality and safety for the safe use of the product they are installed. We cannot be held liable for accidents or damages caused by counterfeit Casio battery packs or battery packs other than Casio genuine battery packs. When buying a battery pack, pay due attention to buy a Casio genuine battery pack.

## Regulatory Information

### Europe

DT-X400

Options of DT-X400



Manufacturer:

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Importer

Casio Europe GmbH

Casio-Platz 1, 22848 Norderstedt, Germany

[www.casio-europe.com](http://www.casio-europe.com)

- Please keep all information for future reference.
- The full text of the EU declaration of conformity is available at the following internet address: <http://doc.casio.com/>
- Products are for distribution within all member states of the EU.

Options of DT-X400 are HA-S60IO, HA-S62IO, HA-S36DCHG, HA-S32DCHG, HA-S20BAT, AD-S50400A, AD-S12500A, AD-S50200A, HA-S81USBC.

For Europe models are DT-X400-10, DT-X400-20, DT-X400-C21, DT-X400-WC21, DT-X400-C31, DT-X400-WC31, DT-X400-10-RU, DT-X400-20-RU.

### Maximum radio output power

- IEEE802.11a/b/g/n: 2.4GHz  $\leq$  20dBm, 5GHz  $\leq$  16dBm
- Bluetooth: 2.4GHz  $\leq$  10dBm
- GSM: 900MHz  $\leq$  33dBm, 1800MHz  $\leq$  30dBm
- WCDMA: 850/900MHz  $\leq$  24dBm, 1900MHz  $\leq$  24dBm
- LTE: 850/900MHz  $\leq$  23dBm, 1800/1900MHz  $\leq$  23dBm, 2500MHz  $\leq$  23dBm
- NFC: 13.553MHz to 13.567MHz band -4.9dB $\mu$ A/m at 10m.

Hereby, "CASIO COMPUTER CO., LTD." declares that the radio equipment type "DT-X400" is in compliance with Directive 2014/53/EU.

# Operating Precautions

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Your terminal and its options are precision. Improper operation or rough handling can cause problems with data storage and other problems. Note and observe the following precautions to ensure proper operation.

- **Do not continue using the battery once it is exhausted.**

Doing so could result in data loss or corruption. When the battery is exhausted, replace it immediately.

- **Stop or avoid using the terminal and its options in areas and conditions subject to the following.**

- Large amounts of static electricity
- Extreme heat or cold or humidity
- Sudden temperature change
- Large amount of dust
- After large amount of rain or water falls on the terminal
- Pressing the screen or keys with excessive force when using in the rain

- **Pens other than the stylus bundled with this product will not operate correctly with the terminal.**

- **Do not use volatile chemical substances such as thinners, benzene or toiletries to clean the terminal.**

When the terminal is dirty, wipe it clean with a soft, dry cloth. Rubbing with excessive force could scratch the display.

- **The power-supply terminals and Data Communication terminals should be cleaned periodically using an implement such as a dry cotton bud.**

Soiling on the terminals may cause connection defects.

- **Take care when using chemicals.**

Applying thinners, gasoline, kerosene, solvents or oils, or substances such as cleaners, adhesives, paints, medications or toiletries that contain those materials, to the plastic case or cover may cause discoloration or other damage.

- **LCD panel**

The following are characteristics of the LCD panel and do not indicate a fault.

- The LCD panel is manufactured using high-precision technology and features a minimum of 99.99% effective pixels. There may be some pixels that fail to light or that remain permanently lit.
- If the same screen is displayed on the panel for a prolonged period, its afterimage may persist after a new screen is displayed. The afterimage will fade after a few moments.

- **802.11a/n Restrictions**

- This product is for indoor use only when using channels 36, 40, 44, 48, 52, 56, 60, or 64 (5150-5350 MHz).
- To ensure compliance with local regulations, be sure to select the country in which the access point is installed.

- **Do not use a strap other than the one supplied.**

- **Lithium-ion Battery Pack**

Each lithium-ion battery pack has its life. The life span heavily depends on how the battery pack is charged or stored which may cause deterioration of the battery pack to shorten the life span if it is handled improperly. Note the tips below to make the battery pack last long.

- Be sure to charge the battery pack before using it if the battery pack is used for the first time or if it has not been used for a long period of time. When charging the battery pack, continue charging until the charge LED lights green (fully charged).

- 
- If the battery pack is repeatedly charged, the life span becomes short. To avoid the repetition of charging the battery pack, be sure that the remaining capacity is low before you start charging.
  - Be sure to charge the battery pack in recommended temperature range. The temperature range is dependant on device you use to charge including battery chargers and tablets. Refer to the respective user guides (download version). Charging the battery pack in a temperature outside of the recommended range causes deterioration.
  - When used at low temperatures, the battery pack has a reduced capacity and will supply power for shorter time. The life span of the battery pack is also shortened.
  - Charging the battery pack while the battery pack itself is freeze including inside causes deterioration. Be sure to resume an ordinary room temperature on the battery pack and then leave it unattended for approximately one hour before charging.
  - After charging the battery pack, if the performance of the battery pack does not show any recovery, it is a sign of ending the life. Replace it with a new battery pack.
  - Avoid the battery pack with a full of the capacity to store for a long period of time. If you need to store it for a long period, be sure that the remaining capacity is 30 to 50 percent and to store in a moderate low temperature. This can reduce deterioration. Note also that even when not being used, the battery pack will gradually discharge. If this situation continues for a long period (several months or more), the battery pack will become overdischarged, which may impair quality and performance.
  - The battery pack gradually deteriorates over time. In particular, storing (or using) the fully charged battery pack at high temperatures tends to accelerate battery pack deterioration.

- **Drop resistance**

The drop resistance is a test value only and is not guaranteed.

Repeated or frequent shocks may still result in damage, so the terminal should be handled so as to avoid impacts.

- **Water or other moisture on the power-supply or data communication terminals could cause sparking or an electric shock, and soiled contacts could block the connection and impair charging functionality.**

- **While the DT-X400 is waterproofed, note the following when using this product:**

- If the DT-X400 is exposed to water droplets, thoroughly wipe off the moisture with a dry cloth.
- Do not use the DT-X400 for long periods in the rain.
- Securely close the battery pack cover and connector covers when using the DT-X400.
- Do not press hard on the screen (touch panel) or keys when using the DT-X400 in the rain.

- **The back of the DT-X400 may become warm during use. This is normal and does not indicate a fault.**

- **Weld Lines**

There are seam-like markings in some locations on the terminal. These are referred to as “weld lines” in the plastic forming process and are not cracks or scratches. Weld lines do not interfere in any way with the operation of the terminal.

- **Limited-life parts**

This product includes limited-life parts (memory, LCD panel, etc.).

The approximate period for which limited-life parts can be used differs according to the frequency of use and other conditions. However, in normal use, this period is roughly 5 years assuming the product is used for roughly 8 hours per day.

The above period is intended solely as a general guide and in no way guarantees that the parts will not develop a fault or will be repaired at no cost within that period.

Note also that in some types of use, such as extended continuous use, the parts may need to be replaced (at a fee) sooner or within the product warranty period.

- **Repairs to terminals configured with a Google account**

If a terminal needing repairs has been configured with a Google account, delete the Google account settings before sending the terminal to be repaired.

During repairs, Casio resets the terminal to the factory default status. However, terminals with a Google account are equipped with the Google device protection function, which prevents unauthorized use in the event that it is lost or stolen. To reset a terminal configured with a Google account to the factory default status, the Google account credentials must be entered. For this reason, the user must delete the Google account settings registered in the terminal.

Refer to the following website for information on how to delete the Google account settings: [https://www.casio-intl.com/asia/en/support/ht/android\\_repair/](https://www.casio-intl.com/asia/en/support/ht/android_repair/)

- **<For system administrators> Update the OS to keep the system up to date.**

- Updating the system also applies any security updates.
- CASIO COMPUTER Co., Ltd. will also provide updates to the OS at regular intervals or as deemed necessary by Casio.
- System administrators should also update the OS as appropriate and should run the latest version of the OS.
- Refer to the software manual for information on how to update the OS.
- When updating the OS, check that the battery has sufficient charge remaining.

## About the Waterproofing/Dustproofing

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The DT-X400 Series models are waterproof and dustproof.

### Important!

**The water- and dust-proofing performance of this product is based on CASIO testing procedures. Note also that this performance applies to the product at the time of shipment (delivery to the customer) and is not guaranteed inclusive of the environment in which the product is used. The warranty does not apply to any situation where the product is immersed during use, and as with any other electrical product, great care should be taken when using this product in the rain or similar situation.**

- **Precautions When Using this Product**

- Check that there is no dust, sand or other foreign matter on the battery pack cover, or USB port cover, or on the respective contact surfaces. If any soiling is found, wipe it off with a clean, soft, dry cloth. Even very small amounts of soiling trapped on the contact surfaces (a single hair or grain of sand, etc.) can cause water to leak into the device.
- Check that the waterproof seals on the battery pack cover and USB port cover are free from cracks and other damage.
- Close the battery pack cover lock switch firmly until the switch is in the locked position.
- Avoid opening and closing the battery pack cover or USB port cover in locations near water or exposed to sea breezes, and do not open or close them with wet hands.
- Do not drop this product or leave it in locations exposed to temperatures outside the specified range. Doing so could impair its water- or dust-proofing.

- **Other Precautions**

- The accessories for this product (battery pack, etc.) and optional products are not water- or dust-proof.
- Subjecting this product to a severe impact could render it no longer water- or dust-proof.
- If any water leaks into the product as a result of carelessness or inattention during product handling, CASIO cannot be held liable for compensation for any damage to internal components (battery, recording media, etc.) or for the costs of recorded content or the recording thereof.
- CASIO COMPUTER CO., LTD. accepts no other liability whatsoever for any accident that occurs due to water leakage.

# Accessories and Options

## Rugged Smart Handheld Terminal DT-X400 Series



### Accessories

Make sure all items listed below are included before using the terminal for the first time.

- Hand Strap
- Stylus (with retaining cord to prevent stylus loss)
- Anti-slip Hook
- Battery Pack
- User's Guide

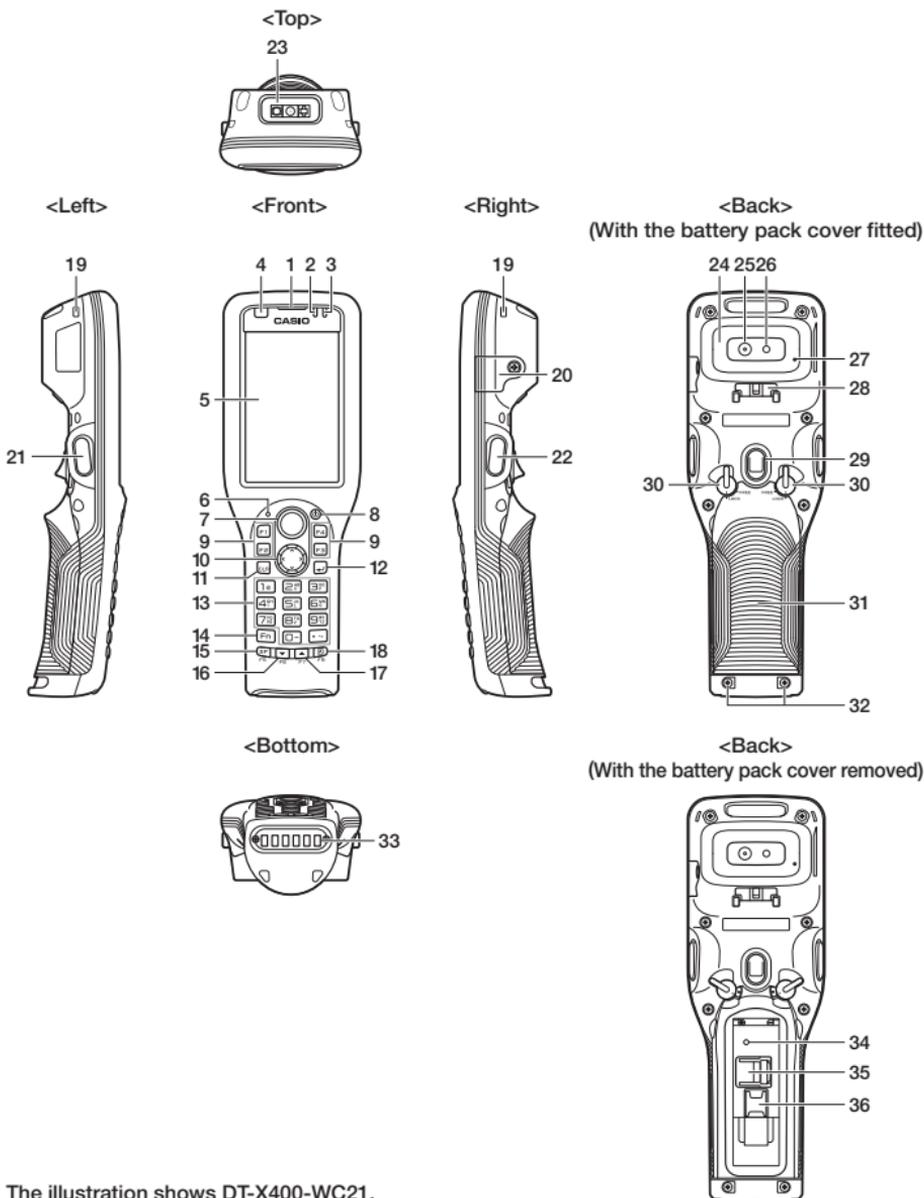
### Options

- USB Cradle HA-S60IO
- Ethernet Cradle HA-S62IO
- Multiple Battery Charger HA-S36DCHG
- Dual Battery Charger HA-S32DCHG
- Battery Pack HA-S20BAT
- Screen Protect Sheet HA-S90PS10
- Hand Belt HA-S95HB
- AC Adapter (5V4A) AD-S50400A
- AC Adapter (12V5A) AD-S12500A
- USB AC Adapter (5V2A) AD-S50200A
- USB Type-C Cable HA-S81USBC

For the latest options list, refer to the ON-LINE manual available at <https://support.casio.com/en/manual/manual.php?cid=010>

# Part Names

## Smart Handheld Terminal (DT-X400)



The illustration shows DT-X400-WC21.

1	Speaker	Outputs alarm tones and other sounds.
2	Charging Status LED	Show charging status
3	Notification LED	Show notifications
4	Illuminance/ Proximity Sensor	Measure brightness and proximity of object
5	Screen (Touch Panel)	The screen displays texts, operations, indicators and so forth. In addition, operations can be performed and data can be input on the screen using stylus.
6	Microphone	Microphone
7	Center Trigger Key	Scan barcode Able to set an optional function
8	Power Key	Power down/power on DT-X400
9	Function Key	Used when starting a pre-registered application.
10	Cursor Key	Perform the same functions as the up and down arrow keys on a PC keyboard.
11	CLR Key	Used to clear one letter to the left of the cursor.
12	Enter Key	Press when finishing entering numerical values or when moving to the next step.
13	Numeric Keys	Used to enter numeric values and decimal points.
14	Fn Key	Used to make various settings in combination with the function keys or numeric keys or when starting a pre-registered application.
15	SP Key	Enters a space. Can also be assigned any function.
16	Volume Down Key	Volume down
17	Volume Up Key	Volume up
18	Mode Key	The key switches the character input mode, either characters in lowercase letter or characters in uppercase letter.
19	Strap Holes	Attach strap
20	USB Type-C Port	Connects the optional USB Type-C cable for USB communication.
21	L Trigger Key	Scan barcode Able to set an optional function
22	R Trigger Key	Scan barcode Able to set an optional function
23	Barcode Reader	Laser or LED light of 2D imager radiates to read barcode
24	NFC Reader	Reading NFC card
25	Camera	Take picture and movie
26	LED Light	Torch around and camera flash
27	Microphone	Uses Noise Canceling.
28	Hand Belt Mount	Used to attach the hand belt.
29	Rear Trigger Key	Scan barcode Able to set an optional function

30	Battery Cover Lock Switch	Open battery cover by sliding
31	Battery Cover	Cover battery pack
32	Strap Holes (Hand Belt Mount)	Used to attach the strap, hand belt hook and anti-slip hook.
33	Power Supply/ Data Communication Terminal	Used for USB communication or to supply power to the terminal and to charge the battery pack via either Cradle or Cradle-type Battery Charger.
34	Reset Switch	Cold reset
35	microSD Card Slot	Insert microSD card after removing battery pack
36	nanoSIM Card Slot	Insert nanoSIM card after removing battery pack

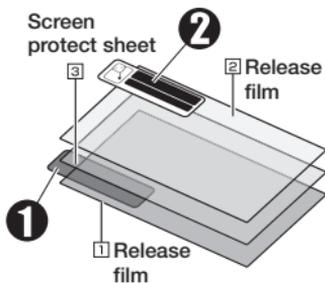
## Getting Ready to Use

\* In the step 3, be sure to charge the battery pack completely.

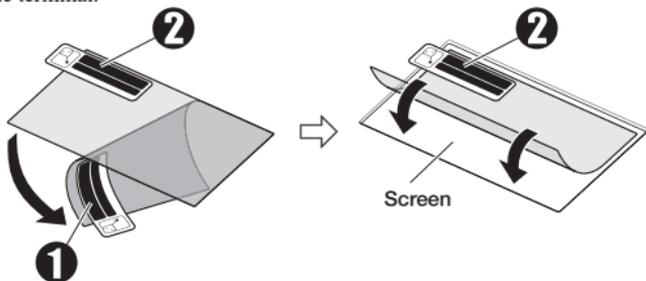
1. Confirm that all the items listed on page E-12 are included in the package.
2. Install the supplied battery pack in the terminal. (→E-18)
3. Charge the battery pack. (→E-22)
4. Turn the power on. (→E-39)

# Attaching the screen protect sheet

1. Wipe off any dirt from the screen.
2. The screen protect sheet consists of three layers as shown in the figure.

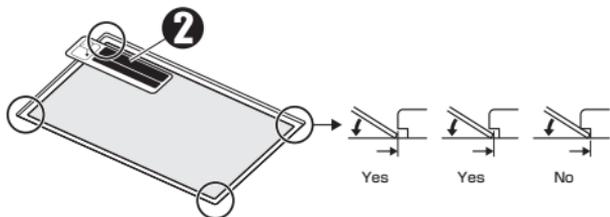


3. Hold tape ①, remove the release film (①), and attach the screen protect sheet (③) to the terminal.

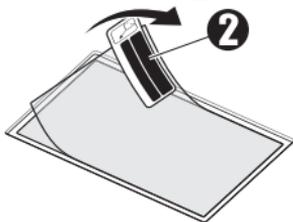


## Tips!

So that the screen protect sheet is affixed uniformly, ensure that its edges are under the lip around the outside of the liquid-crystal screen.



4. Hold tape ② and remove the release film (②).



# Installing and Replacing the Battery Pack

---

Your terminal uses two types of battery: a battery pack and a memory backup battery. The battery pack is used to power normal operations and to store data, while the memory backup battery provides the power required to maintain memory contents when the battery pack power is unable to supply power for some reason. You can use the HA-S20BAT battery pack with this terminal. The backup battery is installed inside of the terminal.

## **This guide uses the following terms to refer to the batteries.**

**Battery Pack:** Rechargeable battery pack (HA-S20BAT) for normal operations and data storage

**Backup Battery:** Built-in battery for memory backup

When the battery pack power goes low, immediately charge it or replace it with a charged battery pack.

The battery pack can be charged using the Multiple Battery Charger, Dual Battery Charger, USB Cradle or Ethernet Cradle.

See the relevant sections in this guide for the respective options about how to use.

## **Important!**

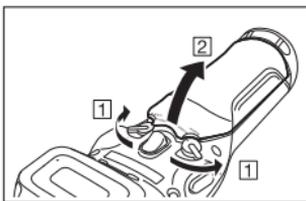
### **Always keep backup of all important data!**

- The battery pack powers normal operation and also provides power required to maintain memory contents, while the backup battery provides backup power to maintain memory contents. Because of this, you should not remove the battery pack if the backup battery is dead. Removing the battery pack while the backup battery is dead causes data in the memory to be corrupted or lost. Note that once data is lost it cannot be recovered. Always keep backup of all important data.
- The charge of a battery pack when you purchase it may be depleted due to testing at the factory or natural discharge during shipment and storage. Be sure to charge the battery pack before you use it.
- The life of a battery pack is limited, and charging a battery pack causes it to gradually lose its ability to maintain the charge. If your battery pack seems to require charging very frequently, it probably means it is time to purchase a new one.
- If a battery pack is used past the end of its service life, it may swell up in size. In such a case, replace the battery pack with a new one.
- It takes approximately 4 hours with the main battery pack installed in the terminal for the backup battery to be charged fully.

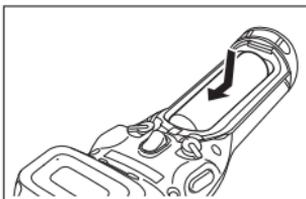
---

## Installation

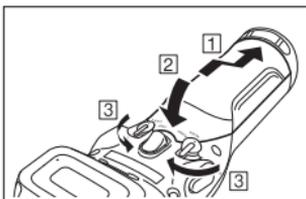
1. Turn the terminal over, turn the left and right battery pack cover lock switches to the "FREE" position (1) and remove the battery pack cover (2).



2. Install the battery pack in the direction indicated by the arrow.



3. Replace the battery pack cover (1 2) and return the left and right battery pack cover lock switches to the "LOCK" position (3), as shown in the illustration.

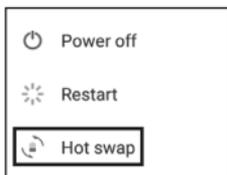


## Precautions for Use

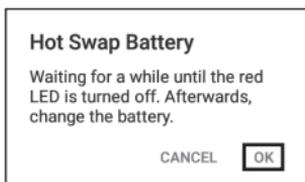
- Do not use any battery packs other than the specified one.
- The battery pack has a limited service life. Depending on the way the battery pack is charged, its degradation may accelerate or its capacity be reduced so that it cannot be used for as long. If charging the battery pack does not restore its full functionality, this indicates that it has reached the end of its life and should be replaced with a new battery pack of the specified type.

## Replacement

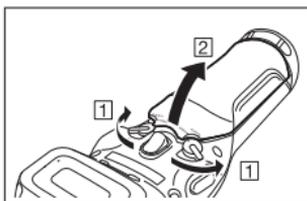
1. Turn the screen on.
2. Hold down the Power key until the Power menu is displayed.
3. Tap “Hot swap” as shown in the figure.



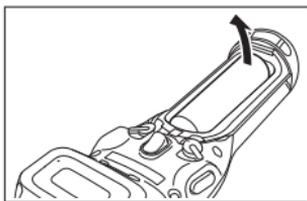
4. Tap “OK” as shown in the figure and the terminal will switch to the Hot Swap mode. This causes the notification LED to light red. Once switching is completed, the notification LED turns off.



5. Turn the terminal over, turn the left and right battery pack cover lock switches to the “FREE” position (1) and remove the battery pack cover (2).



6. Remove the battery pack in the direction indicated by the arrow.



7. Install the replacement battery pack following steps 2 to 3 of the battery pack installation procedure.

### Precautions for Use

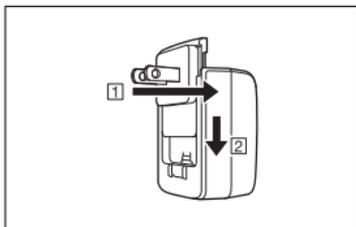
- In the Hot Swap mode, even if the battery pack is removed, your work state is saved up to 4 minutes with the memory (RAM) backup function. The memory (RAM) backup time may decrease depending on the backup battery charging level.
- In the Hot Swap mode, the terminal will not respond even if you press the Power key. To exit Hot Swap mode, open the battery cover and then close it again.
- In case of replacing the battery pack without selecting the Hot Swap mode, you cannot perform normal operations for a while.

# Installing and Removing the USB AC Adapter

The USB AC adapter must be fitted with a suitable power plug for the region where the terminal will be used.

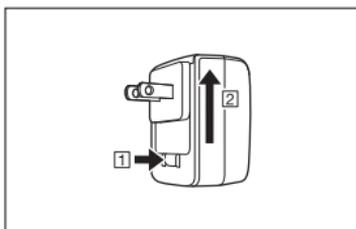
## Installation

1. Insert the protruding part of the AC adapter plug into the recess in the top of the AC adapter (1) until the plug clicks into place (2).



## Removal

1. Push the AC adapter plug release lever in the direction indicated by the arrow in the figure (1) and then pull out the AC adapter plug in the direction of the arrow (2).



## Precautions for Use

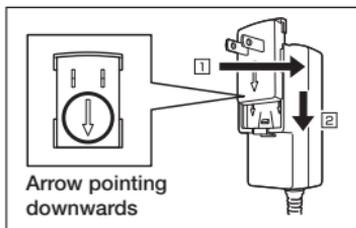
- Do not insert the plug only into the power outlet.

# Installing and Removing the AC Adapter for the USB and Ethernet Cradles

The AC adapter for the USB and Ethernet cradles must be fitted with a suitable power plug for the region where the terminal will be used.

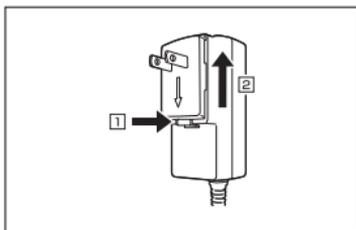
## Installation

1. Insert the protruding part of the AC adapter plug into the recess in the top of the AC adapter (1) until the plug clicks into place (2).



## Removal

1. Push the AC adapter plug release lever in the direction indicated by the arrow in the figure (1) and then pull out the AC adapter plug in the direction of the arrow (2).



## Precautions for Use

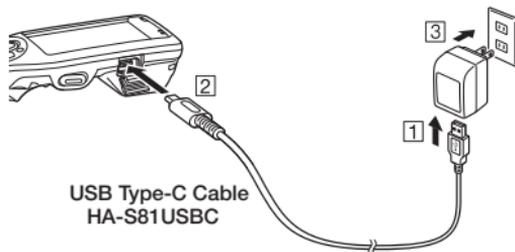
- Do not insert the plug only into the power outlet.

# Charging the Battery Pack

You can charge the battery pack while it is installed in the DT-X400 using the optional USB AC Adapter, USB cradle, Ethernet cradle or multiple battery charger. Check charging status LED to confirm DT-X400 charging status.

You can also use the USB cradle, Ethernet cradle or dual battery charger to charge the battery pack.

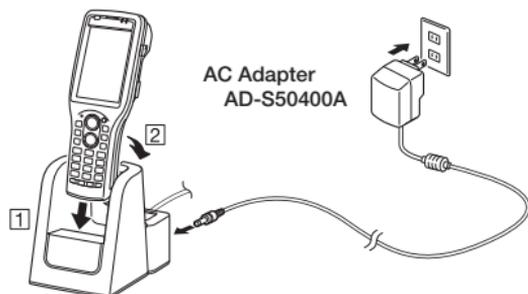
## USB AC Adapter



## DT-X400 Charging status LED display

- Orange: Charging
- Green: Charging complete
- Red: Standby due to battery pack error or because the ambient temperature is outside the charging temperature range.  
(Charging begins when the temperature returns to the charging temperature range.)
- Orange flashing: Charging (DT-X400 cannot start up because the charge remaining in the battery pack is too low. Wait until the charging status LED stops flashing and lights orange.)

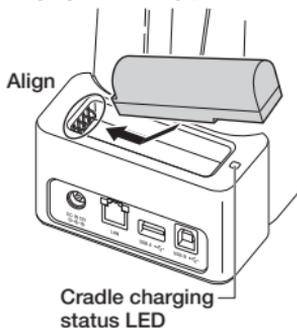
## USB Cradle, Ethernet Cradle



### ① Charging the battery pack installed in the DT-X400



### ② Charging the battery pack



### DT-X400 Charging status LED display

- |                  |   |
|------------------|---|
| Orange:          | Charging  |
| Green:           | Charging complete   |
| Red:             | Standby due to battery pack error or because the ambient temperature is outside the charging temperature range. (Charging begins when the temperature returns to the charging temperature range.) |
| Orange flashing: | Charging (DT-X400 cannot start up because the charge remaining in the battery pack is too low. Wait until the charging status LED stops flashing and lights orange.)                              |

- Slide the battery pack into the recess in the cradle and so that the battery pack terminals are aligned with the battery pack power contacts.

### Cradle charging status LED display

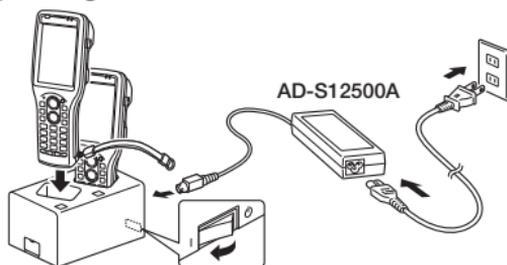
- |                               |  |
|-------------------------------|--|
| Red:                          | Charging   |
| Green:                        | Charging complete  |
| Red/green alternate flashing: | Standby because the battery pack is faulty, is installed incorrectly or is outside the charging temperature range (Charging begins when temperature returns to the charging temperature range) |

## Precautions for Use

- Even if the battery in the DT-X400 is already fully charged, charging will begin when you set the DT-X400 in the cradle. It may take several minutes for the fully charged status to be indicated.
- Take care not to trap objects such as the strap in the cradle.
- The power/data communication terminal and the battery pack power contacts should be cleaned periodically using an implement such as a dry cotton bud. Soiling or dust buildup could cause connection problems.

---

## Multiple Battery Charger



- You can connect up to three Multiple Battery Chargers.

### DT-X400 Charging status LED display

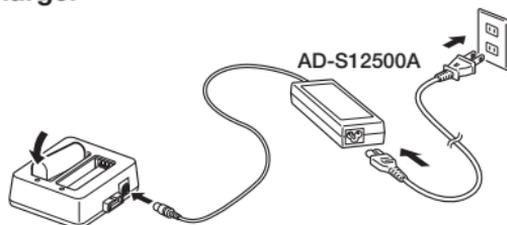
Orange: Charging

Green: Charging complete

Red: Standby due to battery pack error or because the ambient temperature is outside the charging temperature range.  
(Charging begins when the temperature returns to the charging temperature range.)

Orange flashing: Charging (DT-X400 cannot start up because the charge remaining in the battery pack is too low. Wait until the charging status LED stops flashing and lights orange.)

## Dual Battery Charger



- You can connect up to three Dual Battery Chargers.

### Charging status LED display for the four-bay battery charger

Red: Charging

Green: Charging complete

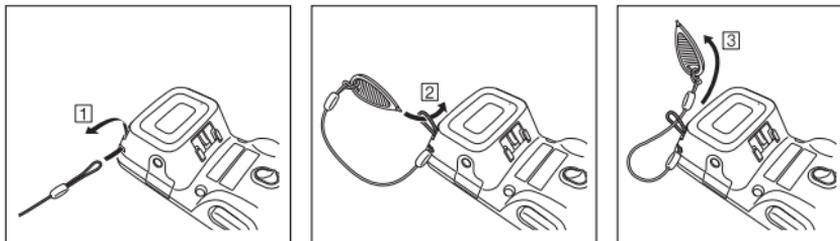
Red/green alternate flashing: Standby because the battery pack is faulty, is installed incorrectly or is outside the charging temperature range  
(Charging begins when temperature returns to the charging temperature range)

## Precautions for Use

- Even if the battery in the DT-X400 is already fully charged, charging will begin when you set the DT-X400 in the cradle. It may take several minutes for the fully charged status to be indicated.
- Take care not to trap objects such as the strap in the cradle.
- The power/data communication terminal and the battery pack power contacts should be cleaned periodically using an implement such as a dry cotton bud. Soiling or dust buildup could cause connection problems.

# Attaching the Hand Strap and Stylus

Use the procedure below to attach the hand strap or stylus to the strap holes. There are 4 strap holes in the terminal (see pages E-13 to E-15). Attach the hand strap or stylus in the position that makes it easiest for you to use the terminal.



The illustration shows the stylus. Use the same procedure to attach the hand strap.

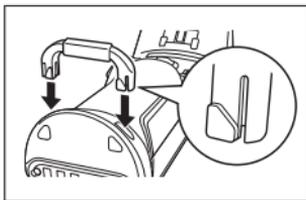
## Precautions for Use

- If you attach the stylus to the strap hole on the barcode reader side of the terminal, take care to keep the stylus and its retaining cord out of the shot when using the camera.

# Attaching the Anti-slip Hook

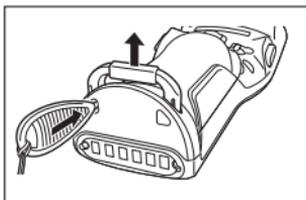
## How to attach the Anti-slip Hook

1. First check that the anti-slip hook is oriented so that the projections are facing towards you, as shown in the illustration. Then push the hook ends into the strap holes in the terminal. Check that the hook is securely attached.



## Removing the Anti-slip Hook

1. Use the stylus to press on the anti-slip hook as you pull it out of the strap holes, as shown in the illustration.



## Precautions for Use

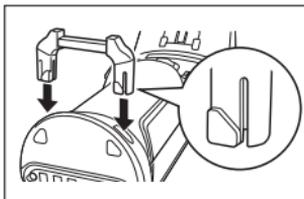
- If you are attaching both the anti-slip hook and the hand strap (or stylus), attach the hand strap (or stylus) to the strap hole on the barcode reader side of the terminal.
- Do not attach the hand strap or stylus to the anti-slip hook. Depending on how the terminal is used, the strap or stylus could come loose.

# Attaching the Hand Belt

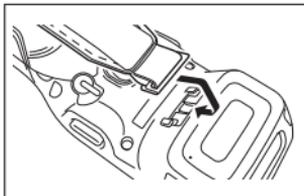
## How to attach the Hand Belt

1. First check that the hand belt hook is oriented so that the projections are facing towards you, as shown in the illustration. Then push the hook ends into the strap holes in the terminal.

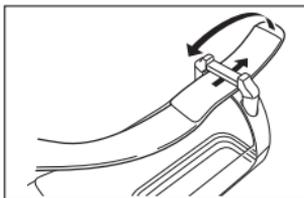
Check that the hook is securely attached.



2. Push the metal hand belt fitting so that it engages with the mount on the terminal, as shown in the illustration. Check that the fitting is securely attached.



3. Feed the end of the hand belt through the hand belt hook, fold it back to a suitable length and then fasten it using the hook and loop fastener.



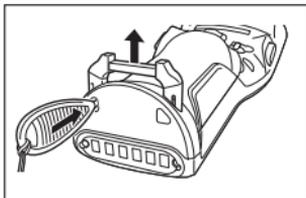
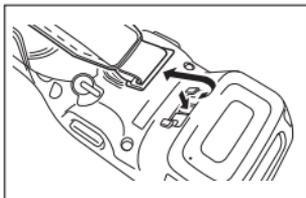
## Precautions for Use

- If you are attaching both the hand belt and the hand strap (or stylus), attach the hand strap (or stylus) to the strap hole on the barcode reader side of the terminal.
- Do not attach the hand strap or stylus to the hand belt hook. Depending on how the terminal is used, the strap or stylus could come loose.
- Continued use with the hand belt pulled very tight could result in the belt being severed due to friction between the buckle and belt.
- Adjust the hook and loop fastener to a suitable length.

---

## Removing the Hand Belt

1. Press on the projecting part of the terminal and disengage the metal hand belt fitting, as shown in the illustration.
2. Peel apart the hook and loop fastener and pull the hand belt back through the hand belt hook.
3. Use the stylus to press on the hand belt hook as you pull it out of the strap holes, as shown in the illustration.



# Calibrating Touch Panel Alignment

---

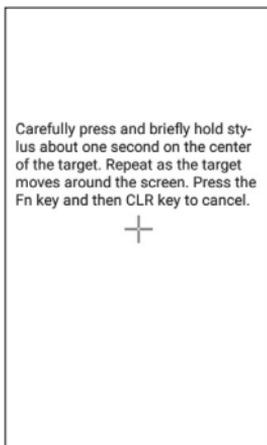
Whenever the response of the touch panel is poor, or operation being executed does not match with the location you are tapping on the touch panel, please recalibrate the alignment of the touch panel using the following method.

- **Press the "Fn" key and then press the "4" key after confirming that "Fn" is displayed at the top of the screen.**

The following screen is displayed.

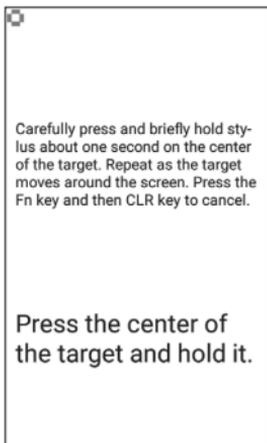
\* You can also display this screen by navigating as follows:

Application drawer → TouchCalibration



- **Press the stylus against the center of the target mark (+ mark) as indicated on the screen.**

Press the stylus against the target mark on the screen 5 times to display the next screen. Then hold down the center of the target twice.



## Using the Laser Scanner (DT-X400-10)

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1. After turning on the power, position the barcode reader close to a bar code and then press the trigger key.
2. The laser emits light and scans the bar code.  
If scanning is completed normally, Notification LED displays a green light.



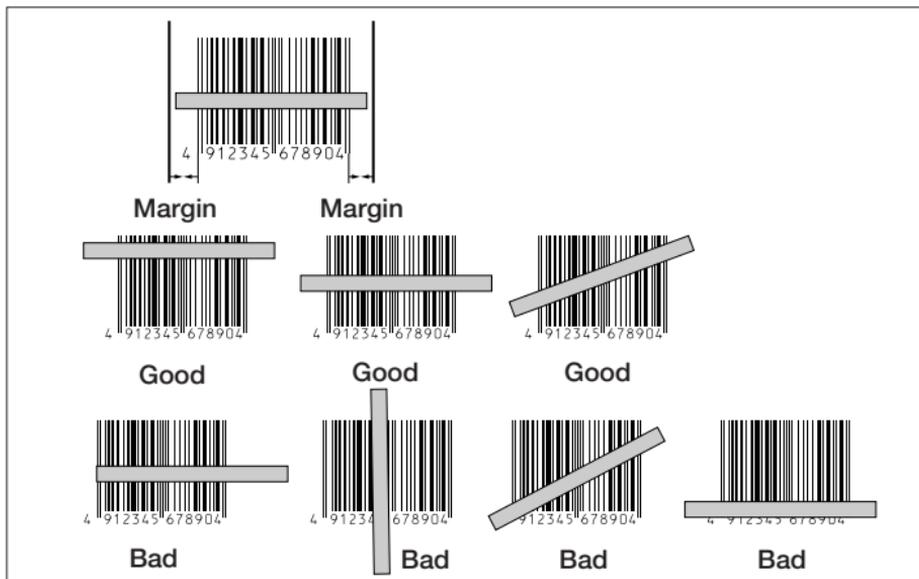
### Precautions for Use

- If you have problem not properly reading a code, change the angle and/or the distance between the code and the terminal and try reading it again.
- A bar code can be read from a distance of 43mm to 890mm. The actual reading distance depends on the symbology and the resolution.
- Soiling on the barcode reader port may prevent successful reading. Should the reader port become dirty, wipe it clean with a soft and dry cloth.

## Bar Code Scanning Position

Position the laser scanner close to the bar code when scanning small bar codes.

Position the laser scanner at a distance from the bar code so that the bars enter the light when scanning large bar codes.



**Warning!**

- **Never look directly into the laser light.**



- The products with the integrated Laser Scanner module scan bar codes using laser light. Never look directly into the laser light or shine the laser light into the eyes.

# Adjusting the Laser Light Emission Width

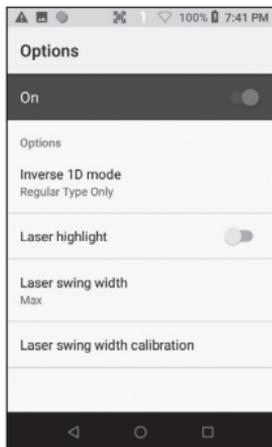
The emission width of the laser light emitted by the terminal can be adjusted. Adjust the emission width when it is improper.

Before adjusting the laser, print out a copy of the emission width adjustment barcode on page E-32 enlarged to A4 size.

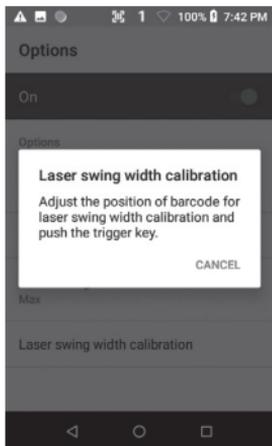
1. Navigate to the menus in the following sequence:

Application drawer → Tools → ScanSetting

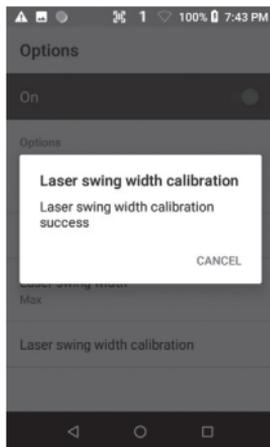
"ScanSetting" appears as shown in the screen.



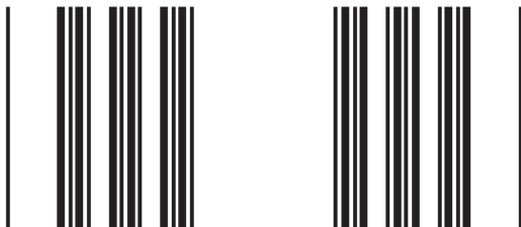
2. Tap [Options] and tap [Laser swing width calibration].



3. Press the trigger key to emit laser light, and align the light with the barcode for adjusting emission width.
  - Align the laser light with the narrow bars on both sides.
  - The message appears as shown at right when adjustment is completed. Press "CANCEL" to finish.
  - Repeat the setting if "Laser swing width calibration failed" message appears.

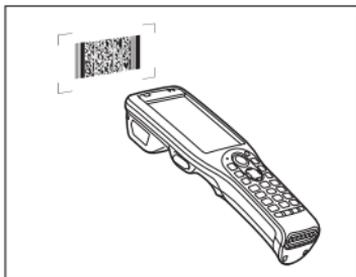


## ■ Emission Width Adjustment Bar code



# Using the Imager (DT-X400-20/C21/WC21/C31/WC31)

1. After turning on the power, position the barcode reader close to a bar code and then press the trigger key.
2. The laser emits light and scans the bar code.  
If scanning is completed normally, Notification LED displays a green light.



## Precautions for Use

- If you have problem not properly reading a code, change the angle and/or the distance between the code and the terminal and try reading it again.
- A bar code can be read from a distance of 33mm to 630mm. The actual reading distance depends on the symbology and the resolution.
- Soiling on the barcode reader port may prevent successful reading. Should the reader port become dirty, wipe it clean with a soft and dry cloth.

# Using a SIM Card (DT-X400-WC21/WC31)

---

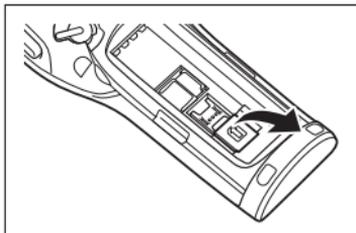
DT-X400 supports nanoSIM cards.

To use WAN functions, a SIM card must be installed.

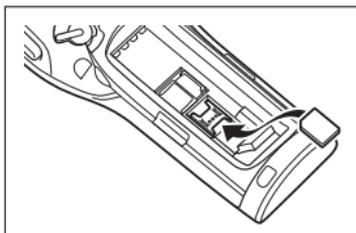
The SIM card slot is located in the battery pack compartment, so you must remove the battery pack before installing or removing a SIM card.

## Installation

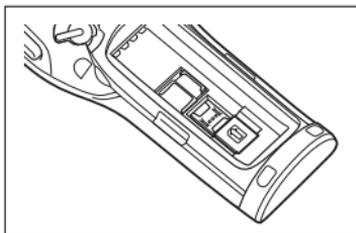
1. Turn the terminal off (shutdown).
2. Remove the battery pack.  
(Steps 5 and 6 in the battery pack replacement procedure on page E-19)
3. Flip back the SIM card cover.



4. Insert the SIM card into the card slot, as shown in the figure.



5. Close the SIM card cover.

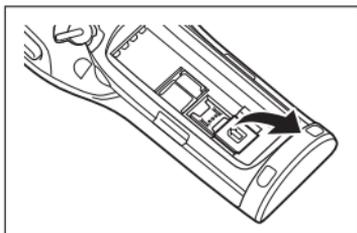


6. Install the battery pack.  
(Steps 2 and 3 in the battery pack replacement procedure on page E-18)

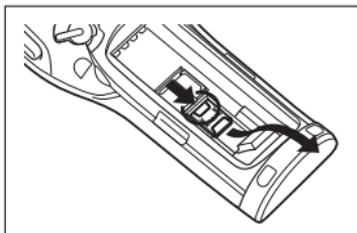
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## Removal

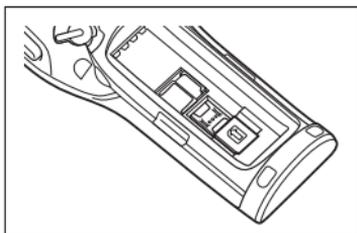
1. Turn the terminal off (shutdown).
2. Remove the battery pack.  
(Steps 5 and 6 in the battery pack replacement procedure on page E-19)
3. Flip back the SIM card cover.



4. Pull the SIM card out of the card slot, as shown in the figure.



5. Close the SIM card cover.



6. Install the battery pack.  
(Steps 2 and 3 in the battery pack replacement procedure on page E-18)

---

### **Precautions for Use**

- When installing a SIM card, check the orientation of the card and ensure that you install it correctly. Using excessive force when installing or removing a SIM card could damage the card.
- Touching the IC area when installing a SIM card could result in damage to the card due to soiling or an electrostatic charge.
- When turning off the smart handheld terminal, be sure to select “Shutdown” and not “Hot Swap”.

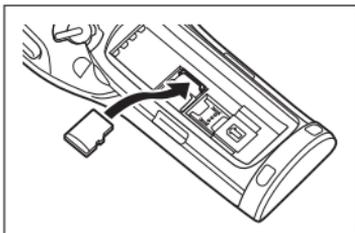
# Using a microSD Card

DT-X400 supports micro SD cards.

The microSD card slot is located in the battery pack compartment, so you must remove the battery pack before installing or removing a microSD card.

## Installation

1. Turn the terminal off (shutdown).
2. Remove the battery pack.  
(Steps 5 and 6 in the battery pack replacement procedure on page E-19)
3. Push the microSD card into the card slot until it is fully inserted, as shown in the figure.
4. Install the battery pack.  
(Steps 2 and 3 in the battery pack replacement procedure on page E-18)

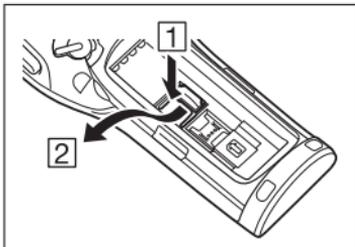


## Precautions for Use

- The front and back of the card are different, so the card must be oriented correctly when inserted into the slot. Inserting the card incorrectly could damage the card and/or the slot. Take care when inserting cards.
- When turning off the smart handheld terminal, be sure to select “Shutdown” and not “Hot Swap”.

## Removal

1. Turn the terminal off (shutdown).
2. Remove the battery pack.  
(Steps 5 and 6 in the battery pack replacement procedure on page E-19)
3. Pull the microSD card out of the card slot, as shown in the figure.
4. Install the battery pack.  
(Steps 2 and 3 in the battery pack replacement procedure on page E-18)

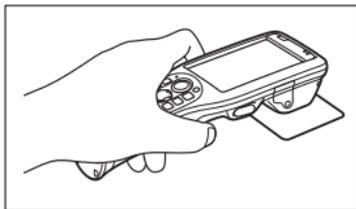


# Handling the NFC (DT-X400-C21/C31/WC21/WC31)

The NFC is a technology of contactless IC card for short range communication that enables writing data to card and reading data from the card by applying the card close to the NFC Reader.

The integrated NFC can read a contactless IC card used typically for employment identification, etc.

1. Hold the card flat against the NFC reader on the back of the terminal (near the center of the battery cover).



## Precautions for Use

- Do not apply card while it is overridden by other card. The NFC may not read it correctly.
- A metal object near by the NFC Reader may cause the NFC not to read card correctly. Take the card out of a wallet if the wallet is with metal object before applying it to the NFC Reader.
- Apply card in parallel with the NFC Reader to touch the NFC Reader with the card.
- The NFC reader function in the terminal uses very weak radio waves that do not require a radio station license.
- Frequency band used by the NFC is 13.56 MHz. Secure a sufficient space between the terminal and other reader/writer located in the vicinity. Make sure also that a radio station employs the same frequency band does not locate near by prior to using the terminal.

# Turning the Power On/Off and Sleep

---

## Turning the Power On

1. Hold down the Power key until the terminal vibrates.
  - The startup screen is displayed.

### Precautions for Use

- Be sure to completely charge the battery pack before turning the power on for the first time after the purchase.
- If the terminal does not start even after power is turned on, remaining power of the battery pack may be low. Completely charge the battery pack and then turn the power on again.

## Turning the Power Off (Shutdown)

1. With the screen displayed, hold down the Power key until the Power menu is displayed.
2. Tap "Power off".

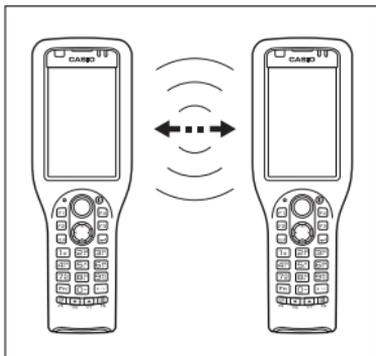
## Sleep (Standby)

1. Press the Power key with the screen displayed.
  - In the sleep state, the screen is turned off, but the terminal remains running.
  - Operating state is maintained. Press the Power key and you will be able to use the terminal immediately.

# Performing Communications

## Bluetooth® Communication

Bluetooth® interface can also be used to transfer data between two terminals. With Bluetooth® the two terminals should be located within about five meters from each other, as long as there is nothing blocking the path between them.



### Important!

Observe the following precautions to help ensure that Bluetooth communication is successful.

- Make sure two terminals face each other within five meters. Surroundings (obstacles) between the terminals may cause a shorter distance.
- Make sure there is at least two meters between the terminal and other equipment (electrical appliances, audio-visual equipment, OA equipment, and digital cordless telephones, facsimile machines, etc.). Take special care with microwave ovens. Allow at least three meters between the terminals in wireless operation and a microwave oven. When operating the terminal in Bluetooth nearby these devices and electrical appliances with their powers being turned on, communication may be interrupted or radio receptions may be interfered.

- Normal communication may not be possible in an area near a broadcast trans-mitter or wireless transmitter. If this happens, move the terminal to a different location. Normal communication may not be possible in areas exposed to strong radio waves.

#### • Interference by WLAN

Because Bluetooth® and WLAN use the same frequency band (2.4GHz), radio interference can occur if there is a WLAN device nearby. This can result in lower communication speed, or even make it impossible to establish a connection. If this happens, try the following countermeasures.

- Move at least 10 meters away from the WLAN device.
- If you cannot keep the distance at least 10 meters or more between the terminal and a WLAN device, turn off the power of either the terminal or the WLAN device.
- If the terminal's wireless LAN and Bluetooth® communication are used at the same time, ambient radio signals may make communication impossible.

# Rebooting or Resetting the Terminal

If the terminal no longer operates normally due to a problem such as an operating error or severe impact, use the procedure below to attempt to restore normal operation.

## 1. Reboot

## 2. Forced Reboot

## 3. Reset

### Reboot

1. With the screen turned on, hold down the Power key until the Power menu is displayed.
2. Tap “Reboot”.

### Forced Reboot

1. Hold down the Power key until the terminal vibrates (approx. 12 seconds).

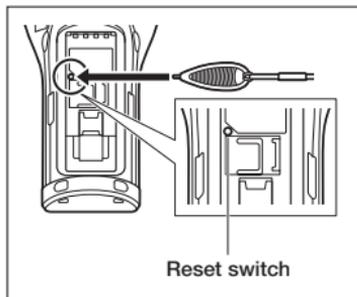
### Reset

1. Open the battery cover and remove the battery pack.
2. Hold down the Reset switch.  
(Approx. 2 seconds)

#### Tips!

Use the stylus (pen) supplied with the terminal to hold down the Reset switch.

3. Re-install the battery pack and close the battery cover.
4. Turn the power on.



# DT-X400 Specifications

	10 10-CN 10-RU	20 20-CN 20-RU	C21 C31	WC21 WC31	Remark
CPU	Qualcomm 1.3GHz Quad Core				
OS	Android 8.1				
Memory	RAM: 2GB FROM: 16GB				
Display	(3.2 inches), 480 x 800-dot TFT Color LCD				
Scanner *1	1D Scanner (Laser)	2D Scanner (Imager)			
Camera	-		8M pixels Auto Focus		
Microphone	Voice sound input				
Speaker	For voice sound input and voice call at phone				
WLAN *2	IEEE 802.11a/b/g/n				
Bluetooth *3	Specification Ver.5.0				
WAN *4	-			LTE/ W-CDMA/ GSM	
GPS *5	-			GPS, GLONASS, BeiDou	
NFC *6	-		Supported Cards : ISO1443 TypeA, ISO1443 TypeB, ISO15693, FeliCa		
microSD	SDXC				
USB	USB 2.0 OTG				
SIM	-			nanoSIM Card	
Main Battery	Lithium battery (rechargeable)				
Sub Battery	Lithium battery (rechargeable)				Not replaceable
Operating Period *7	30 hours				At room temperature New battery pack
Operating Temperature	-20°C ~ 50°C *8				
Operating Humidity	30% ~ 80%RH				
Drop Durability	3.0m *9				

	<b>10 10-CN 10-RU</b>	<b>20 20-CN 20-RU</b>	<b>C21 C31</b>	<b>WC21 WC31</b>	<b>Remark</b>
Dust / water-resistance	IP67 level				
External dimensions	Approx. 46mm x 197mm x 32mm				
Weight	Approx. 260g				
Vibrator	notification of scanner				
Sensors	Proximity sensor / Light Ambient sensor / Acceleration sensor				
RTC	Maximum monthly rate : 2min10sec (Use main battery) Maximum monthly rate : 8min38sec (Use sub battery only)				

\*1

## Scanner Specifications

Item		Specification
1D Scanner (Laser)	Laser emit angle	Redirected downward at 25 degree
	Wave Length	645nm ~ 664nm
	Optical Output	< 1.6mW
	No. of scanning	100±20 scan/sec
	Resolution	0.127mm(minimum) or greater
	PCS	0.45(minimum) or greater
	Readable distance	43 ~ 890mm
	Readable width	maximum 670mm (at 890mm depth)
	Daylight for scanning	50,000 Lux or less
	Readable barcode symbologies	UPC-A/UPC-E/EAN8 (JAN8)/EAN13 (JAN13)/Codabar (NW-7)/Code39/ Interleaved2of5 (ITF)/MSI/Code93/Code128/GS1-128 (EAN128)/ GS1 DataBar Omnidirectional (RSS-14)/ GS1 DataBar Limited (RSS Limited)/ GS1 DataBar Expanded (RSS Expanded)/ GS1 DataBar Stacked (RSS-14 Stacked)/ GS1 DataBar Expanded Stacked (RSS Expanded Stacked)/ GS1 DataBar Truncated
2D Scanner (Imager)	Method	CMOS Imager, 1280 × 800, monochrome
	Aimer method	Laser 650nm, < 1mW
	Laser emit angle	Redirected downward: DT-X400-20/C21/WC21: 25 degree DT-X400-C31/WC31: 60 degree
	Resolution	1D : 0.127mm 2D Stacked : 0.169mm 2D Matrix : 0.191mm
	PCS	0.45 (minimum) or greater
	Readable distance	1D : 33 ~ 420mm (0.25mm resolution) 1D : 37 ~ 630mm (0.50mm resolution) 2D Stacked : 98 ~ 220mm (0.17mm resolution) 2D Matrix : 32 ~ 360mm (0.38mm resolution)
	Readable width	Max. 32mm (at 33mm depth) Max. 477mm (at 630mm depth)
	Focal distance	9.0 inches

Item		Specification
	Daylight for scanning	50,000 Lux or less
	Readable 1D symbologies	UPC-A/UPC-E/EAN8 (JAN8)/EAN13 (JAN13)/Codabar (NW-7)/Code39/ Interleaved2of5 (ITF)/MSI/ISBT/Code93/Code128/GS1-128 (EAN128)/ GS1 DataBar Omnidirectional (RSS-14)/ GS1 DataBar Limited (RSS Limited)/ GS1 DataBar Expanded (RSS Expanded)/Code32/GS1 DataBar Truncated
	Readable Stacked 2D symbologies	PDF417/Micro PDF/Composite/Codablock F/ GS1 DataBar Stacked Omnidirectional (RSS-14 Stacked)/ GS1 DataBar Expanded Stacked (RSS Expanded Stacked)/ GS1 DataBar Stacked (RSS-14 Stacked)/GS1 DataBar Truncated
	Readable Matrix 2D symbologies	Aztec/DataMatrix/Maxicode/QR Code/Micro QR/HanXin Code

\*2

#### WLAN Specifications

Item		Specification	Remark
WLAN 802.11a/b/ g/n	Frequency Range	2412 MHz – 2472 MHz (1 ~ 13ch) 5180 MHz – 5320 MHz (36 ~ 64ch) 5500 MHz – 5700 MHz (100 ~ 140ch) 5745 MHz – 5825 MHz (149 ~ 165ch) (802.11d: Allowed frequency range can be used according to countries or regions.)	
	Baud rate	802.11a/g: 54Mbps (maximum) 802.11b: 11Mbps (maximum) 802.11n HT20 (2.4&5GHz): 72Mbps (maximum)	
	Communication Distance	Communication Distance 802.11b/g/n: Indoor 50m, Outdoor 150m (n: 2.4GHz) 802.11a/n: Indoor 30m, Outdoor 150m (n: 5GHz)	It can change due to surrounding environment

\*3

#### Bluetooth Specifications

Item		Specification	Remark
Bluetooth	Frequency Range	2402 MHz ~ 2480 MHz	
	Communication Distance	Approx. 5m	It can change due to surrounding environment

\*4

## Wireless WAN Specifications

Item		Specification
LTE	Communication	Audio, Data Packet
	Baud rate	Downlink: 150Mbps (maximum) Uplink: 50Mbps (maximum)
	Frequency range Band	FDD 1 (1920-1980MHz/2110-2170MHz) FDD 3 (1710-1785MHz/1805-1880MHz) FDD 7 (2500-2570MHz/2620-2690MHz) FDD 8 (880-915MHz/925-960MHz) FDD 19 (830-845MHz/875-890MHz) FDD 20 (832-862MHz/791-821MHz) FDD 26 (814-849MHz/859-894MHz) TDD 38 (2570-2620MHz/2570-2620MHz) TDD 41 (2496-2690MHz/2496-2690MHz)
W-CDMA	Communication	Audio, Data Packet
	Baud rate	Downlink: 42Mbps (maximum) Uplink: 11Mbps (maximum)
	Frequency range Band	BAND 1 (1920-1980MHz/2110-2170MHz) BAND 6 (830 - 840MHz/875 - 885MHz) BAND 8 (880-915MHz/925-960MHz)
GSM	Communication	Audio, Data Packet
	Protocol	GSM/GPRS/EDGE
	Frequency range Band	EGSM900 (880-915 MHz/925-960 MHz) DCS1800 (1710-1785 MHz/1805-1880 MHz)

\*5

## GPS Specifications

Item		Specification
GPS	WAN and GNSS modes	Simultaneous-GNSS (WAN+GNSS at the same time) Standalone-GNSS (without WAN) A-GPS
	Protocol	NMEA
	Sensitivity	Acquisition sensitivity: -145 dBm Tracking sensitivity: -159 dBm

\*6

#### NFC Specifications

Item		Specification	Remark
NFC	Depth of Field	ISO14443 Type A/B, FeliCa: 0 mm (Contact)	It can change by the design of Card or Tag
		ISO15693: 0 mm (Contact) ~ 50 mm (Maximum)	

\*7

According to JEITA G mode

LCD backlight brightness minimum, WLAN ON (with stable RF connection), Buzzer minimum, Vibrator OFF, RF OFF (except for WLAN), Power saving setting after scanning (1sec, 2D scanner only)

\*8

• Camera Flash is unavailable in  $-20\text{ }^{\circ}\text{C} \sim -11\text{ }^{\circ}\text{C}$ .

• Battery pack charge operation:  $0 \sim 40\text{ }^{\circ}\text{C}$

Charging stops if the battery pack's internal temperature is  $0\text{ }^{\circ}\text{C}$  or below or  $40\text{ }^{\circ}\text{C}$  or above.

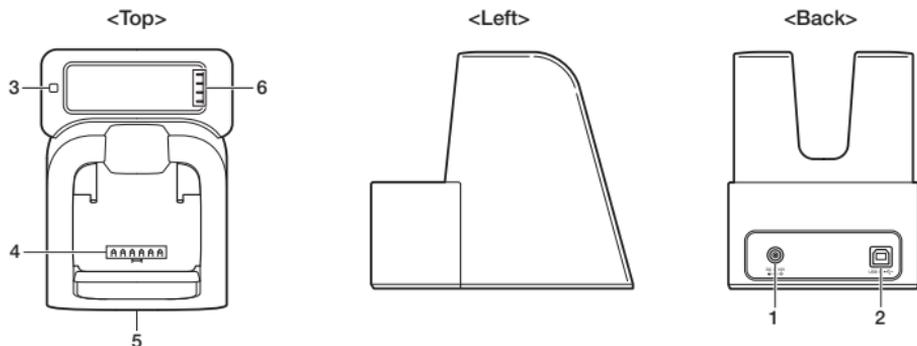
\*9

The drop durability height is a measured value resulting from actual testing. It does not necessarily guarantee the product from damage

# USB Cradle (HA-S60IO)

The USB cradle can be used to connect the DT-X400 to devices such as a computer or USB device. It can also be used to supply power to the DT-X400 and to charge the battery pack.

## Part Names and Operation

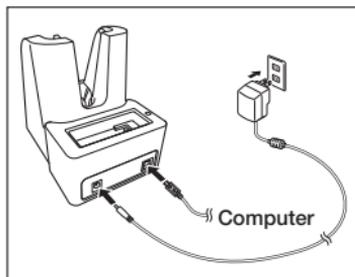


1	AC Adaptor Jack	Used to connect an AC adapter as a power supply.
2	USB Client Port	Used to connect to a computer.
3	Charging Status LED (Battery Pack)	Shows the charging status. Red: Charging Green: Charging complete Flashing alternately red/green: Battery pack fault or outside charging temperature range
4	Power Supply/Data Communication Terminal	Used to supply power to the DT-X400 or for data communication.
5	Power Supply LED	Indicates the power status and the mounting status of the DT-X400. Red: Power on, DT-X400 is not installed. Green: Power on, DT-X400 mounted correctly.
6	Battery Pack Contacts	Used to charge the battery pack.

## Installing and Connecting the Power Supply

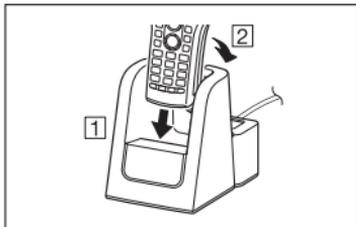
Use the optional AC adaptor(AD-S50400A) to supply power to the charger.

1. Plug the AC adapter into the AC adapter jack on the back of the USB cradle.
2. Plug the AC adapter into a mains power outlet.
3. When connecting to a computer, plug the USB cable into the USB client port.



- Align the terminals on the bottom of the DT-X400 with the power supply terminals in the USB Cradle before inserting the DT-X400 (1). Push the DT-X400 fully into the USB Cradle until the mount hooks in the cradle engage the mount holes in the DT-X400 (2).

To remove the DT-X400 from the USB Cradle, tilt the DT-X400 forward to disengage the mount hooks from the mount holes and then lift the DT-X400 out of the cradle.



### Precautions for Use

- Even if the battery in the DT-X400 is already fully charged, charging will begin when you set the DT-X400 in the USB cradle. It may take several minutes for the fully charged status to be indicated.
- In high- or low-temperature environments, charging may be restricted to protect the battery pack. At such temperatures, the level of battery charge may not reach 100% even when the charging status LED is green and charging is completed.
- Water or other moisture on the power contacts could cause sparking or an electric shock, and soiled contacts could block the connection and impair charging functionality. To ensure safety, clean the power contacts by wiping them off with a dry cloth or cotton bud after you disconnect the AC adapter.
- When disconnecting the AC adapter from the mains power outlet and DT-X400, do so by gripping the connector and not by pulling on the cord.

## USB Cradle (HA-S60IO) Specifications

### 1. USB specifications

Standard	: USB 2.0 High Speed
Transmission speed	: 480 Mbps (maximum)

### 2. Charging specifications

Charging method	: Constant-voltage constant-current charging
Charging time	: Approx. 4 hours

### 3. AC adapter specifications

Standard	: AD-S50400A
Input	: 100-240V AC, 50/60Hz, 0.7A
Output	: 5V DC, 4A

### 4. Dimensions, weight

Dimensions	: Approx. 102(W) × 140(D) × 131(H) mm
Weight	: Approx. 370g

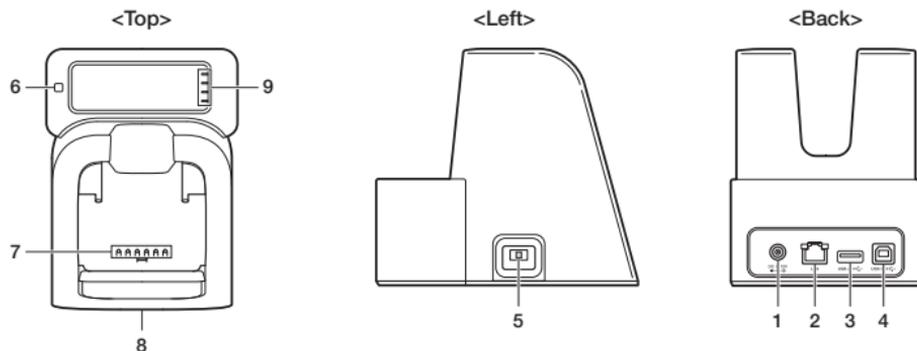
### 5. Operating environment

Operating temperature	: 0°C to 40°C
Operating humidity	: 10-90% RH (condensation-free)

# Ethernet Cradle (HA-S62IO)

The optional Ethernet Cradle (HA-S62IO) makes it possible to transmit file data between DT-X400 and a PC via a USB or LAN connection (download or upload). You can also use the Ethernet Cradle to charge the battery pack installed in DT-X400.

## Part Names and Operation

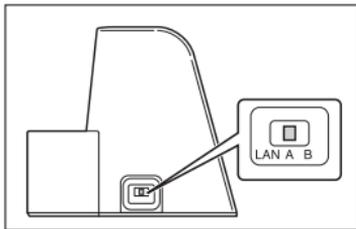


1	AC Adaptor Jack	Used to connect an AC adapter as a power supply.
2	LAN Port	Used to connect and transfer data to a computer or hub via a LAN cable for data transfer.
3	USB Host Port	Used to connect a corresponding USB peripheral device.
4	USB Client Port	Used to connect to a computer.
5	Selector Switch	Used to switch between a USB connection and a LAN connection. LAN: LAN A: USB host B: USB client
6	Charging Status LED (Battery Pack)	Shows the charging status. Red: Charging Green: Charging complete Flashing alternately red/green: Battery pack fault or outside charging temperature range
7	Power Supply/Data Communication Terminal	Used to supply power to the DT-X400 or for data communication.
8	Power Supply LED	Indicates the power status and the mounting status of the DT-X400. Red: Power on, DT-X400 is not installed. Green: Power on, DT-X400 mounted correctly.
9	Battery Pack Contacts	Used to charge the battery pack.

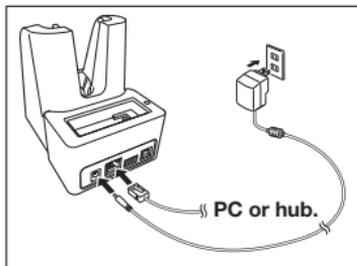
## Installing and Connecting the Power Supply

Use the optional AC adaptor(AD-S50400A) to supply power to the charger.

Use the selector switch on the left side of the Ethernet Cradle to select the port to be used. Set the switch to the "LAN" position when using the LAN port on the cradle. Set the switch to the "B" position when using the unit as a USB client, or set it to the "A" position when using the unit as a USB host.

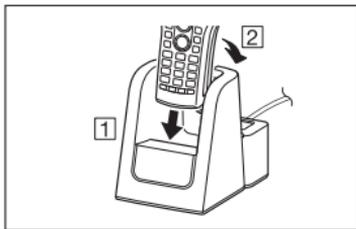


1. Plug the AC adapter into the AC adapter jack on the back of the Ethernet Cradle.
2. Plug the AC adapter into a mains power outlet.
3. When using a LAN, plug the LAN cable into the LAN port and then connect the cable to the computer or to a hub.



4. Align the terminals on the bottom of the DT-X400 with the power supply terminals in the Ethernet Cradle before inserting the DT-X400 (1). Push the DT-X400 fully into the Ethernet Cradle until the mount hooks in the cradle engage the mount holes in the DT-X400(2).

To remove the DT-X400 from the Ethernet Cradle, tilt the DT-X400 forward to disengage the mount hooks from the mount holes and then lift the DT-X400 out of the cradle.



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## Precautions for Use

- Even if the battery in the DT-X400 is already fully charged, charging will begin when you set the DT-X400 in the Ethernet cradle. It may take several minutes for the fully charged status to be indicated.
- In high- or low-temperature environments, charging may be restricted to protect the battery pack. At such temperatures, the level of battery charge may not reach 100% even when the charging status LED is green and charging is completed.
- Water or other moisture on the power contacts could cause sparking or an electric shock, and soiled contacts could block the connection and impair charging functionality. To ensure safety, clean the power contacts by wiping them off with a dry cloth or cotton bud after you disconnect the AC adapter.
- When disconnecting the AC adapter from the mains power outlet and DT-X400, do so by gripping the connector and not by pulling on the cord.

## Ethernet Cradle (HA-S62IO) Specifications

### 1. LAN specifications

Communications method	: IEEE 802.3-compliant
Media type	: 10base-T/100base-TX auto switched

### 2. Charging specifications

Charging method	: Constant-voltage constant-current charging
Charging time	: Approx. 4 hours

### 3. AC adapter specifications

Standard	: AD-S50400A
Input	: 100-240V AC, 50/60 Hz, 0.7A
Output	: 5V DC, 4A

### 4. Dimensions, weight

Dimensions	: Approx. 102(W) × 140(D) × 131(H) mm
Weight	: Approx. 380g

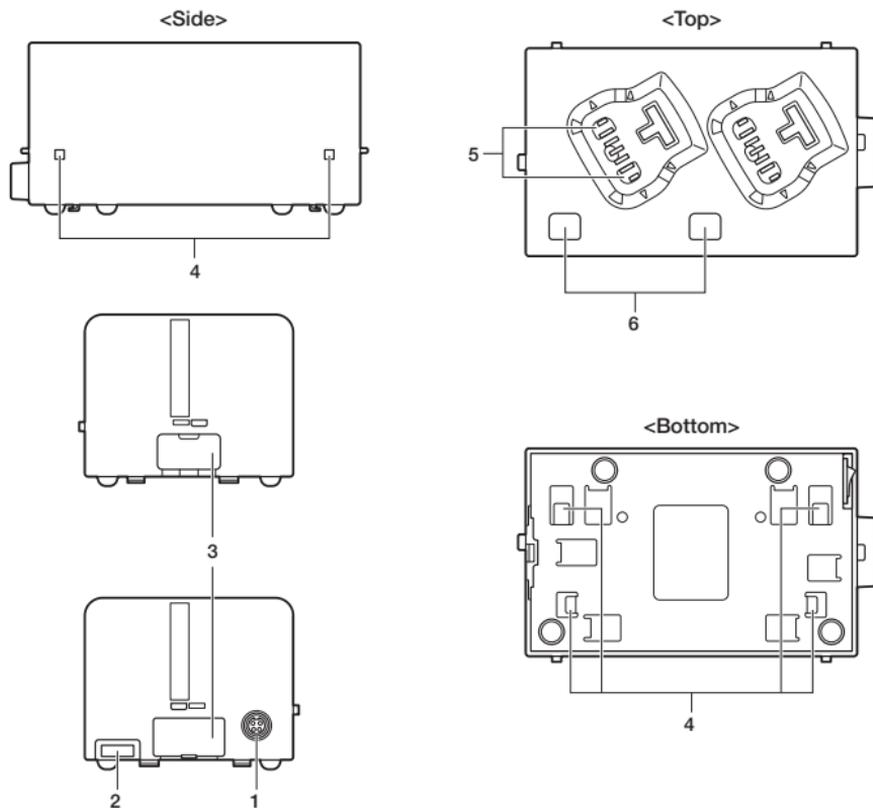
### 5. Operating environment

Operating temperature	: 0°C to 40°C
Operating humidity	: 10-90% RH (condensation-free)

# Multiple Battery Charger (HA-S36DCHG)

The optional Multiple Battery Charger (HA-S36DCHG) can concurrently charge two battery packs installed in the respective DT-X400s.

## Part Names and Operation



## Accessories

Use these bundled items to join multiple chargers together.

- Bottom bracket



- Side bracket



- Screws (for brackets)  
Two each for one bracket

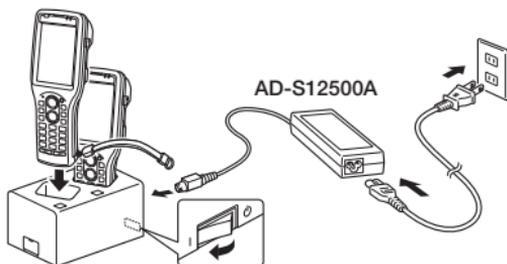


1	AC Adaptor Jack	Connect the AC adaptor (sold separately) here.
2	Power Switch	Turns the power on and off.
3	Multiple Battery Charger Connection Port	Use these connectors to connect Multiple Battery Chargers to each other.
4	Connection Bracket Attachment Holes	Used to connect Multiple Battery Chargers to each other.
5	Power Contacts	Power is supplied to the DT-X400 via these contacts.
6	Power LED	This LED indicates the power status and the mounting status of the DT-X400. Off: Power off Green: Power on, DT-X400 mounted correctly Red: Power on, DT-X400 not mounted

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## Charging Battery Pack

Use the optional AC adaptor(AD-S12500A) to supply power to the charger.



1. Plug the connector from the AC adaptor into the AC adaptor jack on the charger with the engraved side of the connector facing upwards. Push the connector firmly into the jack until it clicks into place.
2. After connecting the power cable to the AC adaptor, plug the other end of it into an AC outlet.
3. Turn on the power switch on the side of the charger. The power LEDs on the top of the charger light red.
4. Place DT-X400 in the charger as illustrated so that the terminals on the bottom of the DT-X400 make contact with the power contacts of the charger. Take care not to trap objects such as the hand strap in the charger.  
The power LEDs on the top of the charger light green and Charging Status LED lights orange.

### DT-X400 Charging status LED display

- |                  |  |
|------------------|--|
| Orange:          | Charging   |
| Green:           | Charging complete  |
| Red:             | Standby due to battery pack error or because the ambient temperature is outside the charging temperature range.<br>(Charging begins when the temperature returns to the charging temperature range.) |
| Orange flashing: | Charging (DT-X400 cannot start up because the charge remaining in the battery pack is too low. Wait until the charging status LED stops flashing and lights orange.)                                 |

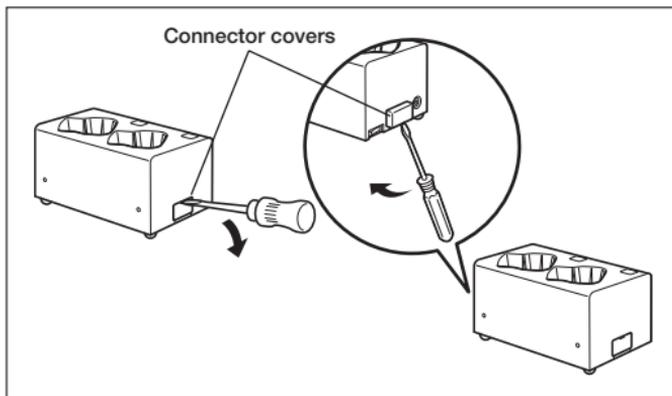
### Precautions for Use

- Even if the battery in the DT-X400 is already fully charged, charging will begin when you set the DT-X400 in the Ethernet cradle. It may take several minutes for the fully charged status to be indicated.
- Water or other moisture on the power contacts could cause sparking or an electric shock, and soiled contacts could block the connection and impair charging functionality. To ensure safety, clean the power contacts by wiping them off with a dry cloth or cotton bud after you disconnect the AC adapter.
- Do not unplug the AC adaptor from the charger while charging battery packs continues.
- When disconnecting the AC adapter from the mains power outlet and DT-X400, do so by gripping the connector and not by pulling on the cord.
- When placing the DT-X400 into the charger, take care not to trap the pen cord or hand strap in the charger. Pull the hand strap out as shown in the illustration.
- Place the Multiple Battery Charger on a flat, level surface and take care when placing the DT-X400 in or removing it from the cradle.

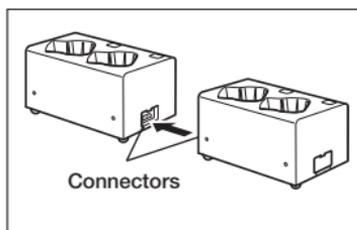
## Connecting Multiple Battery Chargers

You can connect up to three Multiple Battery Chargers. Doing so makes it possible to supply power to all the Multiple Battery Chargers using one dedicated AC adaptor.

1. As shown in the illustrations below, remove the connector covers of the Multiple Battery Chargers you want to connect to each other.

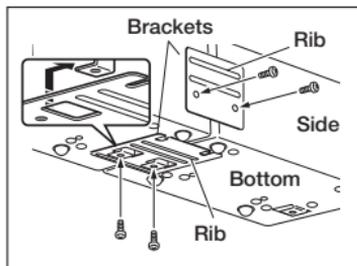


2. Connect the two Multiple Battery Chargers as shown below.



3. Fix the side and bottom brackets in place with two screws on each bracket. You can repeat the above steps to connect up to 3 Multiple Battery Chargers.

\* Attach the connection brackets so that the front side faces outwards. (The front side has protruding ribs.)



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## Precautions for Use

- Each unit of the charger comes with one piece each of the side and bottom brackets. After you join two chargers together using these two brackets, one side bracket and one bottom bracket will be left over. Keep these as spare for use in future.
- Always disconnect the AC adaptor before joining multiple chargers together.

## Specifications

### 1. Charging specifications

Charging method	: Constant-voltage constant-current charging
Charging time	: Approx. 4 hours

### 2. AC adapter specifications

Standard	: AD-S12500A
Input	: 100-240V AC, 50/60 Hz, 1.5A
Output	: 12V DC, 5A

### 3. Dimensions, weight

Dimensions	: Approx. 172(W) × 100(D) × 83(H) mm
Weight	: Approx. 480g

### 4. Operating environment

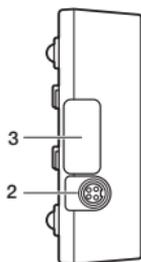
Operating temperature	: 0°C to 40°C
Operating humidity	: 10-90% RH (condensation-free)

# Dual Battery Charger (HA-S32DCHG)

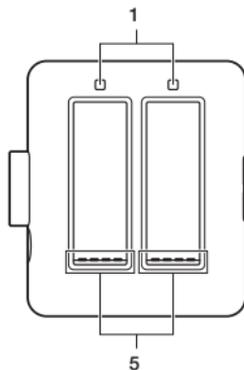
The optionally available Dual Battery Charger (HA-S32DCHG) can be used to simultaneously charge two battery packs.

## Part Names and Operation

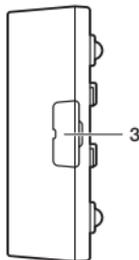
<Left>



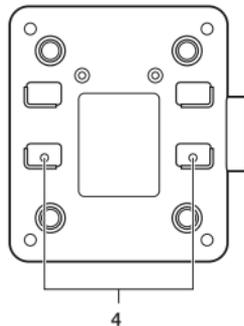
<Top>



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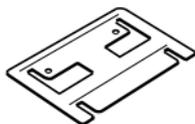
<Bottom>



### Accessories

Use these bundled items to join multiple chargers together.

- Bottom bracket
- Screws ( two for brackets)



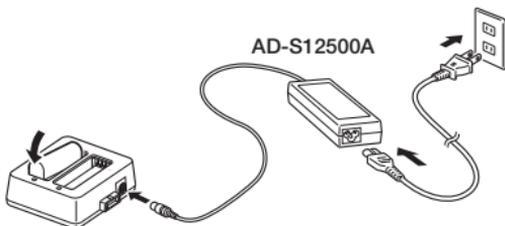
1	Charging Status LED	Off: The battery pack is not installed. Red: Charging Green: Charging complete Red/green alternate flashing: Standby because the battery pack is faulty, is installed incorrectly or is outside the charging temperature range (Charging begins when temperature returns to the charging temperature range)
2	AC Adaptor Jack	Connect the AC adaptor (sold separately) here.
3	Dual Battery Charger Connection Port	Used to connect Dual Battery Chargers to each other.
4	Connection Bracket Attachment Holes	The connection bracket attaches here when you connect Dual Battery Chargers to each other.
5	Battery Pack Contacts	Used to charge the battery pack.

### Precautions for Use

- Water or moisture on the power contacts can cause a short-circuit and/or fire. Soil on the power contacts will deteriorate the conduction causing poor charge performance. When cleaning the power contacts, unplug the AC adaptor from the charger as safety precaution and wipe off soil on the power contacts with a dry and soft cloth or with cotton swab.
- The battery packs may become warm during charging. This is normal and does not indicate a fault.
- Do not cover or place objects on top of the battery charger during charging.
- Do not remove batteries or disconnect the AC adaptor during charging.
- Repeatedly installing and removing rechargeable batteries can cause them to deteriorate.
- One connection attachment is provided for each dual battery charger. When multiple dual battery chargers are connected, one connection attachment will be spare. The spare connection attachment can be used as a backup.

### Charging Battery Pack

Use the separately sold AC adaptor (AD-S12500A) for the power supply of the Dual Battery Charger.



1. Plug the cord from the AC adaptor into the AC adaptor jack of the Dual Battery Charger.
2. Plug the AC cord into a wall outlet.
3. Taking care that the battery pack is oriented correctly, insert it into the Dual Battery Charger.  
This causes the Charge Indicator LED to light in red, indicating that charging has started.

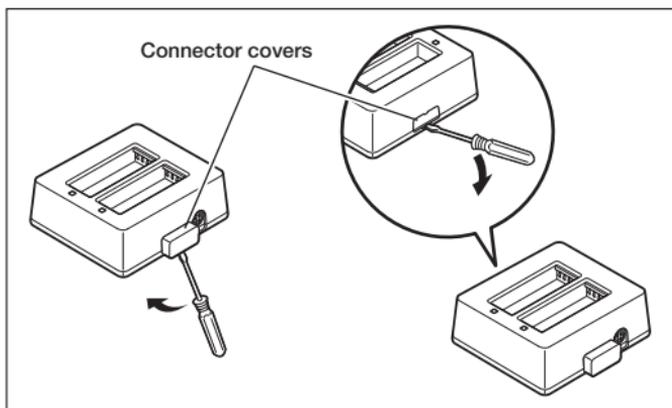
## Charging status LED display for the four-bay battery charger

- Off: The battery pack is not installed.  
Red: Charging  
Green: Charging complete  
Red/green alternate flashing: Standby because the battery pack is faulty, is installed incorrectly or is outside the charging temperature range (Charging begins when temperature returns to the charging temperature range)

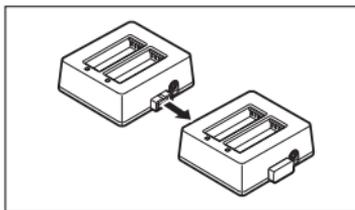
## Connecting Multiple Dual Battery Chargers

You can connect up to three Dual Battery Chargers. Doing so makes it possible to supply power to all the Dual Battery Chargers using one dedicated AC adaptor.

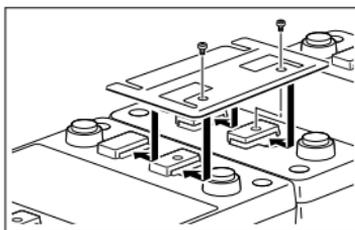
1. As shown in the illustrations below, remove the connector covers of the Dual Battery Chargers you want to connect to each other.



2. Connect the two Dual Battery Chargers as shown below.



3. Turn over the connected Dual Battery Chargers and attach a connection bracket, securing it in place with screws. You can repeat the above steps to connect up to 3 Dual Battery Chargers.



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## Specifications

### 1. Charging specifications

- Charging method : Constant-voltage constant-current charging  
Charging time : Approx. 4 hours

### 2. AC adapter specifications

- Standard : AD-S12500A  
Input : 100-240V AC, 50/60 Hz, 1.5A  
Output : 12V DC, 5A

### 3. Dimensions, weight

- Dimensions : Approx. 104(W) × 113(D) × 42(H) mm  
Weight : Approx. 165g

### 4. Operating environment

- Operating temperature : 0°C to 40°C  
Operating humidity : 20-90% RH (condensation-free)

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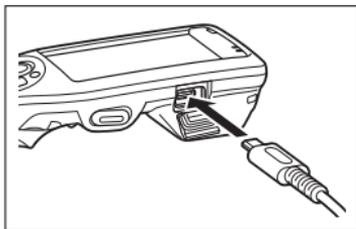
## USB Type-C Cable (HA-S81USBC)

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The USB Type-C cable can be used to connect the DT-X400 to a computer. It can also be used to supply power to the DT-X400.

### Connecting to a computer

1. Connect the USB Type-C cable to the USB Type-C port on the DT-X400.



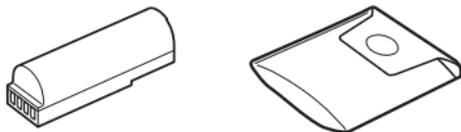
### Precautions for Use

- Water or other moisture on the DT-X400 and USB Type-C cable power supply/data communication terminal could cause sparking or an electric shock, and soiling on the terminal could block the connection and impair charging functionality. To ensure safety, disconnect the AC adapter and USB cable and then clean the power contacts by wiping them off with a dry cloth or cotton bud.
- Never short-circuit the DT-X400 and the USB cable power supply/data communication terminal as this could cause a fault.

# Battery Pack (HA-S20BAT)

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HA-S20BAT



## Precautions for Use

- Store a battery pack in its special soft case whenever you are not using it.
- If the battery pack has been left over unused for a long period of time, the capacity remained decreases due to spontaneous discharge or chemical decomposition by the battery pack itself. If the battery pack fails to hold its operating duration after it has been fully charged, replace it with a new one. The battery pack may reach the end of its service life.
- When buying a battery pack, you should purchase a Casio genuine battery pack.

## Battery Pack Specifications

Model:	HA-S20BAT
Rated Capacity:	2900mAh (10.73Wh)
Rated Voltage:	3.7V
Dimensions:	Approx. 73(W) × 22(D) × 23(H) mm
Weight:	Approx. 61g
Bundled Item:	Soft case

**CASIO®**

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