



CASIO COMPUTER CO., LTD.

6-2, Hon-machi 1-chome

Shibuya-ku, Tokyo 151-8543, Japan

Telephone: +81-3-5334-4771

Facsimile: +81-3-5334-4656

URL: world.casio.com/system/pa

PA TECHNICAL BULLETIN

Technical Bulletin No. : TB-PA-2010008

Date: October 12th, 2010

MODEL: DT-X30 and IT-800 Series Models

SUBJECT : Restriction of using SD card

Dear CASIO Distributors,

We would like to announce a restriction of using the SD card for the backup operation of the DT-X30/IT-800 series models.

For the detail, refer to the following pages.

Hideki Takamura

Manager

Product Development Department

Product Solution Unit

System Product Division

CASIO Computer Co., Ltd.

1. Restriction for SD card format

There is a possibility to cause an SD card error in the DT-X30 and the IT-800 when you do a backup operation to the SD card with the FAT16 format.

We hereby strongly recommend the FAT32 format but not the FAT16 format when you do the backup operation to the SD card.

Model Name	FAT32 format		FAT16 format	
	SD Card	Micro SD	SD Card	Micro SD
DT-X30WM	N/A	OK	N/A	NG
DT-X30CE	N/A	OK	N/A	NG
IT-800WM	OK	OK	NG	NG

OK : No problem

NG : There is a possibility to cause an SD card access error problem.

2. Support

Support for this issue is provided by CASIO Tokyo for all the geographic areas with exception of European countries. All European countries (except Russia) are supported by CASIO Europe GmbH in Germany. If you are situated in the area, please contact Casio Europe GmbH for any support you may need.

Contact to;

CASIO Tokyo Technical Support System

https://secure.casio.co.jp/system_en/techsupport/free/

* Support for China including Hong Kong region is provided by CASIO (Shanghai) Co., Ltd. via this support system.

CASIO Europe GmbH: Mr. Arne Reinelt

Europeht@casio.de

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